

Keywords that can be used at any time

RESEND	Receive a copy of the last message you were sent
TEST	Test your phone's connection to the service
IOWEU	Find out how much you owe on each card registered for text notices
HELP	Get help with text notices service

Keywords that can be used only in response to messages that specify them

HL	View a list of all holds, pickup dates, and locations
RHL	View hold(s), pickup date(s), and location(s) for soon-to-expire holds
OA	Attempt to renew all overdue items to which the notice pertains
OL	Select overdue items for renewal from a list of items to which the notice pertains
RA	Attempts to renew all soon-to-be-due items to which the notice pertains
RL	Select soon-to-be-due items for renewal from a list of items to which the notice pertains