

JOB POSTING

Full-Time Contract Non-Union Position

Job Title:	TECHNOLOGY SUPPORT SPECIALIST – SYSTEMS
Recruitment Ref #:	JD-ITCF-701
Location:	Innovative Technologies & Collections Department
Salary Range:	\$41.83 per hour
Start Date:	March 2019
Duration:	Approximately 1 year
Hours:	35 hours per week as scheduled. Branch schedule includes weekdays, evenings, Saturdays and Sundays.
Responsibilities:	Responsible for the administration, development and support of the Integrated Library System (ILS) and all third party solutions associated with the ILS, as well as PCReservation, Smart Money Manager, eCard Printing software, and any and all library-specific software. Creates, modifies and interprets scripts and database queries, diagnoses and resolves software issues, and provides technical support to management and staff. Ensures operational effectiveness through continuous improvement and participates fully as a member of the public service team. Actively supports Vaughan Public Libraries' Mission, Vision and Values.
Requirements:	<ul style="list-style-type: none"> • Computer Science degree or related discipline. • Master Degree in Library and Information Science from an accredited faculty or a recognized equivalent library degree is preferred. • Valid Ontario driver's license. • Able to work a flexible schedule that involves being available for troubleshooting and upgrades/migration off hours. • Three years related experience working with integrated library systems and library software. • Demonstrated experience in Linux, Windows, relational databases (MS SQL database, MySQL), Apache, IIS, SQL, Scripting • Demonstrated ability to communicate effectively both written and orally. • Strong analytical and problem-solving skills.
How to Apply:	Applicants for this position must submit an up-to-date resume, accompanied by a covering letter stating the position and Recruitment Ref #JD-ITCF-701. Incomplete submissions will not be accepted. Applications should be addressed to: The Recruitment Office, Vaughan Public Libraries, 2191 Major Mackenzie Drive, Vaughan, Ontario L6A 4W2. Submissions are accepted either by mail or by email vpljobs@vaughan.ca .
Closing Date of Posting:	NO LATER THAN, SUNDAY, FEBRUARY 17, 2019
For further Information:	Contact Yue Sun, Manager, Innovative Technologies & Collections, at 905-653-7323, extn. 4117.
Other:	<p>In order to qualify for permanent employment within any department or service location with the Vaughan Public Library Board, an applicant must not be related to any member of staff of that department or service location.</p> <p>Vaughan Public Libraries is committed to providing accommodations for people with disabilities. If you require an accommodation, we will work with you to meet your needs.</p>