

<b>JOB TITLE</b>	<b>TECHNOLOGY SUPPORT SPECIALIST-SYSTEMS</b>
<b>Recruitment Ref #</b>	<b>JD-ITC-801</b>
<b>Location</b>	ITC Department (Bathurst Clark Resource Library)
<b>Salary Range</b>	\$43.74
<b>Start Date</b>	February 2022
<b>Duration</b>	18 months
<b>Hours</b>	35 hours per week as scheduled. Schedule includes weekdays, evenings, Saturdays and Sundays.
<b>Responsibilities</b>	Responsible for the administration, development, and support of the Integrated Library System (ILS) and all third-party solutions associated with the ILS, as well as public computer booking, payment and point of sale, and public printing software, and all library-specific software. Creates, modifies, and interprets scripts and database queries, diagnoses, and resolves software issues, and provides technical support to management and staff. Ensures operational effectiveness through continuous improvement and participates fully as a member of the public service team. Actively supports Vaughan Public Libraries' Mission, Vision and Values.
<b>Requirements</b>	<ul style="list-style-type: none"> <li>• Computer Science degree or related discipline.</li> <li>• Master's degree in Library and Information Science from an accredited faculty or a recognized equivalent library degree is preferred.</li> <li>• Working knowledge of SQL queries is required. Demonstrated experience in Linux, Windows, relational databases, and Apache.</li> <li>• Valid Ontario driver's license.</li> <li>• Able to work a flexible schedule that involves being available for troubleshooting and upgrades/migration during off hours.</li> <li>• Three years related experience working with integrated library systems and library software.</li> <li>• Demonstrated ability to communicate effectively both written and orally.</li> <li>• Strong analytical and problem-solving skills.</li> </ul>
<b>How to Apply</b>	<p>Applicants for this position must submit an up-to-date resume, accompanied by a covering letter stating the position and Recruitment Reference #JD-ITC-801. Incomplete submissions will not be accepted.</p> <p>Applications should be addressed to: Raihana Ansari, Staff Engagement Specialist, Recruitment Office, Vaughan Public Libraries, 2191 Major Mackenzie Drive, Vaughan, Ontario L6A 4W2. Submissions are accepted either by mail or by email at: <a href="mailto:vpjjobs@vaughan.ca">vpjjobs@vaughan.ca</a>.</p>
<b>Closing Date of Posting</b>	<b>NO LATER THAN SUNDAY, JANUARY 2, 2022</b>
<b>For Further Information</b>	Contact Ms. Yue Sun, Manager, Innovative Technologies & Collections, at 905-653-7323, extn. 4117.
<b>Other</b>	<p>In order to qualify for permanent employment within any department or service location with the Vaughan Public Library Board, an applicant must not be related to any member of staff of that department or service location. Vaughan Public Libraries aspires to employ a staff that fully represents the diversity of the community we serve. Vaughan Public Libraries is committed to equity in its policies, practices, and programs, and we support diversity in our services to the public, our staff complement and in the work environment. All qualified individuals who would contribute to the further diversification of our organization are encouraged to apply.</p> <p>Vaughan Public Libraries is committed to the principles of the Accessibility for Ontarians with Disability Act (AODA). As such, we strive to make our recruitment, assessment, and selection process as accessible as possible and provide accommodations as required for applicants with disabilities. If you require any accommodations at any point during the application and hiring process, please contact <a href="mailto:vpjjobs@vaughan.ca">vpjjobs@vaughan.ca</a>. Vaughan Public Libraries is also committed to ensuring that confidentiality is maintained throughout all aspects of the recruitment cycle.</p> <p>Vaughan Public Libraries has implemented a <a href="#">mandatory</a> vaccination requirement for all its employees. Proof of full vaccination will be required upon receiving a <a href="#">conditional</a> offer of employment. Vaughan Public Libraries will comply with its human rights obligations, make <a href="#">exceptions</a> for applicable medical conditions and <a href="#">accommodate</a> employees legally entitled to accommodation.</p>